

New Guidance and Protocols

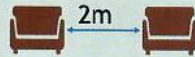
What you need to know for your next appointment.

Arrive on time

Please ring us to inform us of your arrival and wait in your car. If waiting in a car is not possible, you will have the option to wait in the reception area at designated seating. This will be arranged to allow for at least 2 metres of social distancing.



OR



Changes to Medical Health

Prior to your appointment you will have been sent a remote update and check in procedure. Please ensure this is completed prior to your appointment.



Please be patient

There will be spacing between appointments which allow the dental team to disinfect surfaces and deep clean the clinical space.



Safe Social distancing

On arrival you will see floor markings to highlight safe distances between you, other patients and reception staff.



Wash your Hands

Please use the hand sanitiser available as you walk into the main entrance on the right before entering into the reception area.



Do Not Touch

Please limit touching any surfaces in the dental practice, including door handles.



Toilet Use

Please notify the receptionist so we can disinfect all surfaces in the toilet. Sorry we are no longer able to accommodate toothbrushing in the toilet



Family or friends must stay in car

Patients should only be accompanied if they are minors, or require assistance. Other family members or friends are requested to stay away.



Temperature

On arrival we will take your temperature with an infrared, non contact thermometer and we will record this in your notes.



Masks

You will be required to wear a mask or face covering, if you have not arrived by car and wish to wait in reception. If you have access to a face mask or face covering, this can be brought with you or you can purchase one from reception.



Watch for COVID-19 symptoms and please reschedule if:

- You are experiencing any signs and symptoms of COVID-19 (cough, sore throat, tiredness, fever)
- You have had exposure to anyone with suspected or diagnosed COVID-19 in last 14-21 days
- You have worked or attended a clinic facility treating COVID-19 patients in the last 14-21 days.

